



Evaluating the Economic and Social Impact of Your Cultural Organization

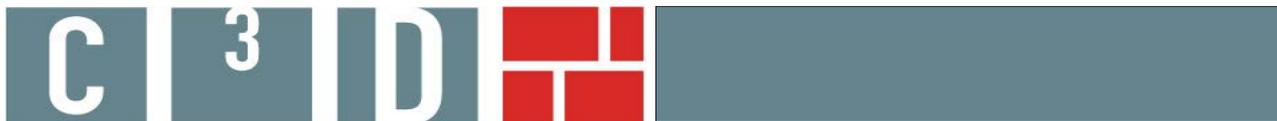
Webinar – June 10, 2013

Stephen Sheppard
Center for Creative Community Development
Williams College



Outline

- C³D has developed a suite of web applications
 - Evaluate economic and social impacts
 - Communicate impacts to others
 - Manage and program to coordinate impacts
- In this webinar, we will:
 - Review the central ideas behind these applications
 - Review how to use and interpret the applications
 - Review how to draw upon the applications for reporting
- When we are done, you should be able to use the web applications more effectively to evaluate, communicate and coordinate



Economy

Neighborhoods

Cultural and creative organizations
Bring change to communities

Social network

C

3

D



C³D web applications

- An economic model tuned to local conditions and local industries
 - Income generation
 - Employment
- A mapping application that identifies local neighborhoods and socio-economic conditions
 - Display census data
 - Add your own new information
- A spatial network application that illustrates linkages between organizations and neighborhoods



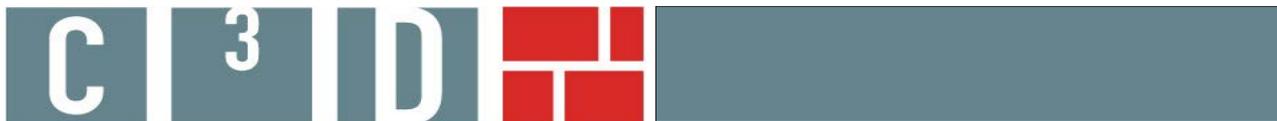
Measuring local economic impacts

- Basic structure of the economy:
 - Firms and organizations trade with each other
 - Use purchases to produce goods and services
 - Some inputs purchased locally, others brought in from outside the local area
 - Firms and organizations sell products to consumers or end users
- US government data
 - On “inter-industry” flows of goods and services
 - On local variations in final consumption
- C³D applications use these data, along with information about organization and tourism



“Under the hood” of the economic model

- Our models have hundreds of sectors – including separate sectors for “museums” and “performing arts”
- The web applications present estimates of three effects:
 - **Direct effect** – the initial change in spending
 - **Indirect effect** – the increase in economic activity in sectors from which the expanded sector makes purchases
 - **Induced effect** – the increase in economic activity resulting from increased household income and the sectors in which this income is spent
- Direct effects come from two sources:
 - Expenditure levels by the cultural organization
 - Expenditures by visitors who come from outside of the area
- “Outside” the area means outside the county or outside the zip code cluster



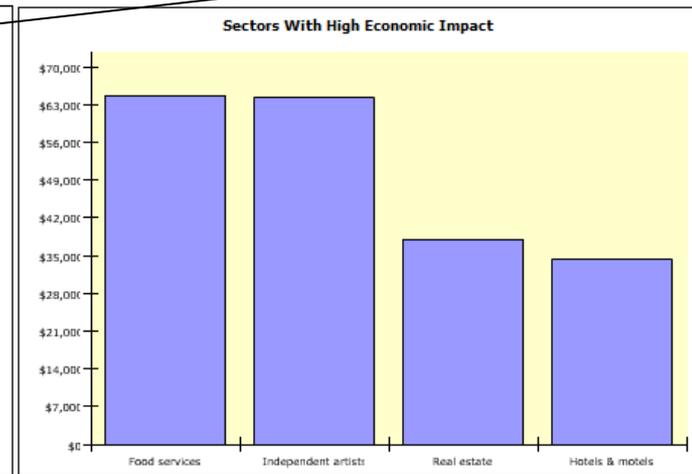
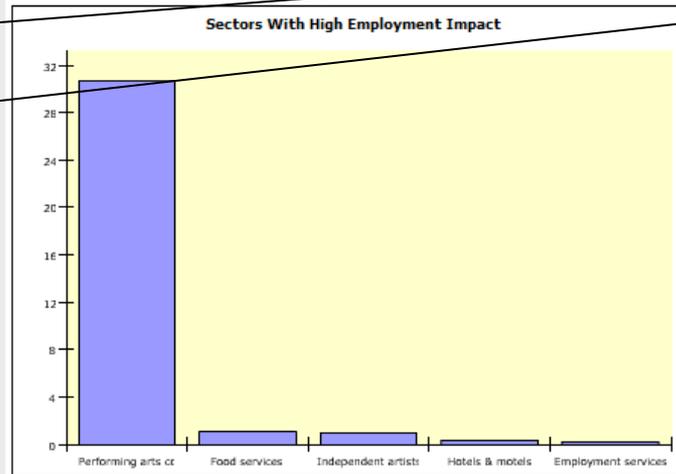
Change in the local economy



Economic Impact of MACLA

Annual Budget	Visitors	% Non-local	Year
682,000	27460	10%	2008

	Direct	Indirect	Induced	Total
Programming and Events	\$682,000	\$258,258	\$188,351	\$1,128,609
Non-local Visitors	\$92,681	\$22,301	\$19,481	\$134,463
Total Output Impact	\$774,681	\$280,559	\$207,832	\$1,263,071
Total Jobs	32	3	1	36



Impact in Specific Economic Sectors

Description	Direct	Indirect	Induced	Total	Jobs
Performing arts companies	\$682,000	\$414	\$150	\$682,564	30.7
Food services and drinking places	\$48,040	\$4,893	\$11,767	\$64,700	1.1
Independent artists, writers, and performers	\$0	\$64,175	\$87	\$64,262	1.0
Real estate	\$0	\$28,763	\$9,264	\$38,027	0.2

- Dynamic online use
- Income generation
- Jobs
- Impact in specific sectors





Let's pause to work through an example
for reporting ...



C

3

D



Neighborhood

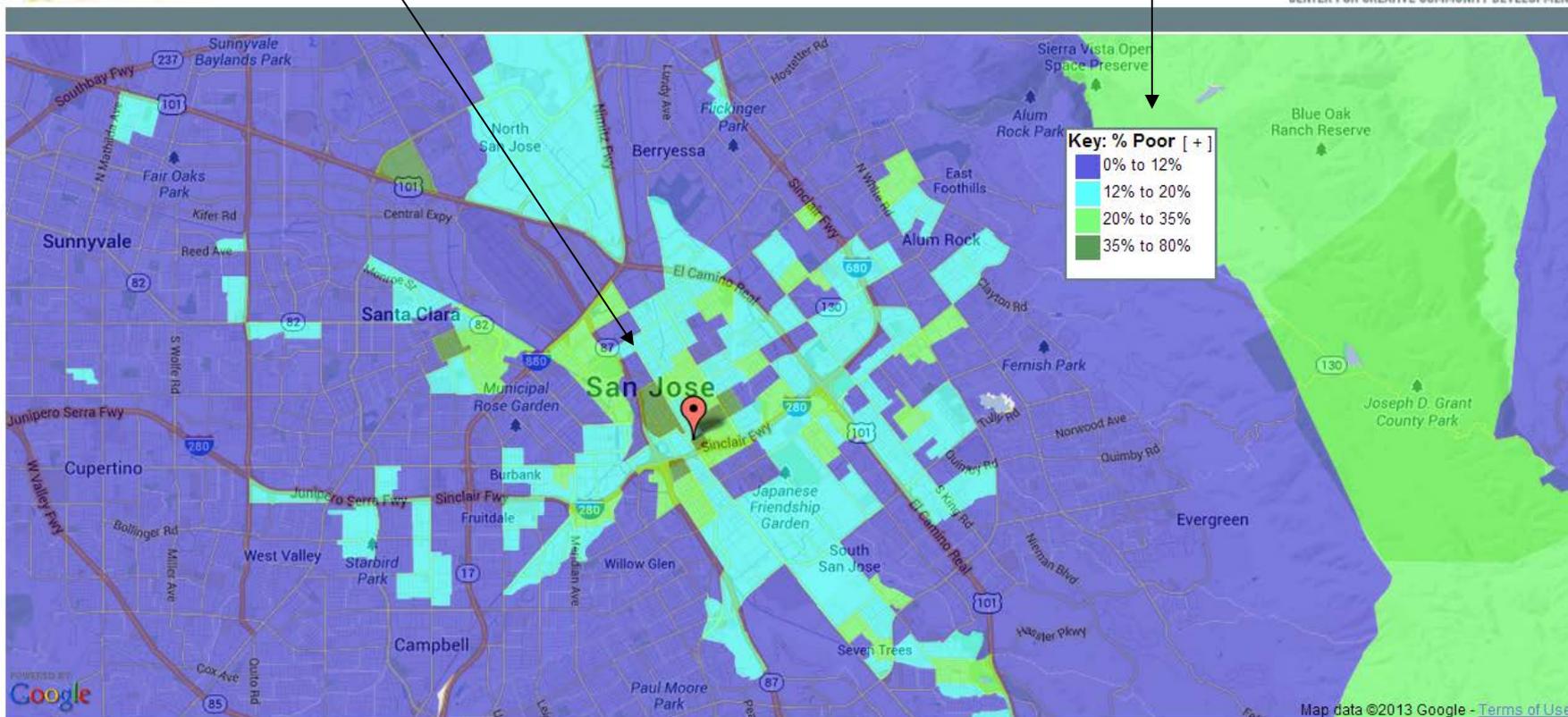
- Every organization works in the context of neighborhoods
 - Social conditions
 - Economic conditions
- Organizations establish connections to their neighborhoods
 - Programming and attendance
 - Mailing lists and information flows
 - Fundraising and support
- The C³D mapping application can help you communicate the context and connections



Neighborhood context

Census data used to show neighborhood conditions

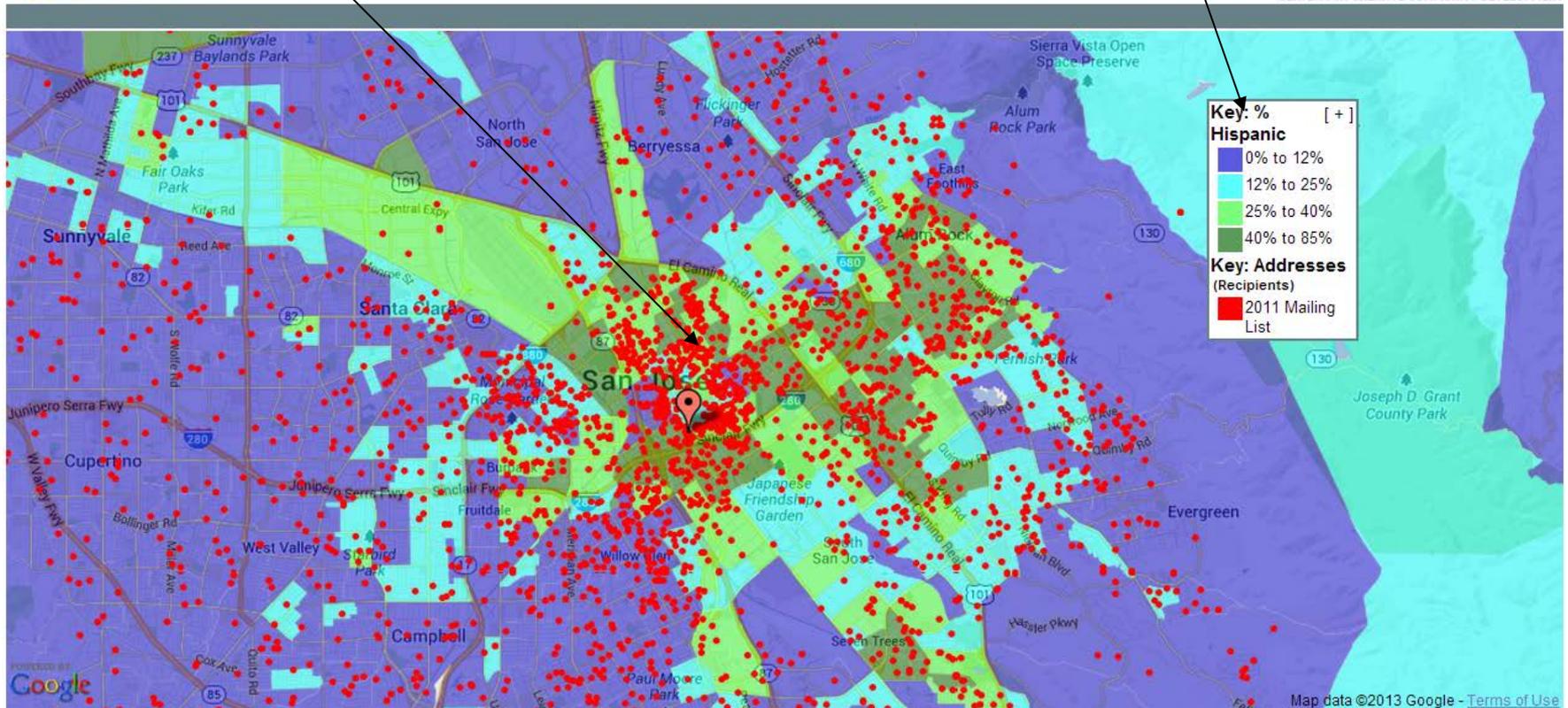
Interpretive key to data



Add contact lists to illustrate connections

Local residential locations of mailing list

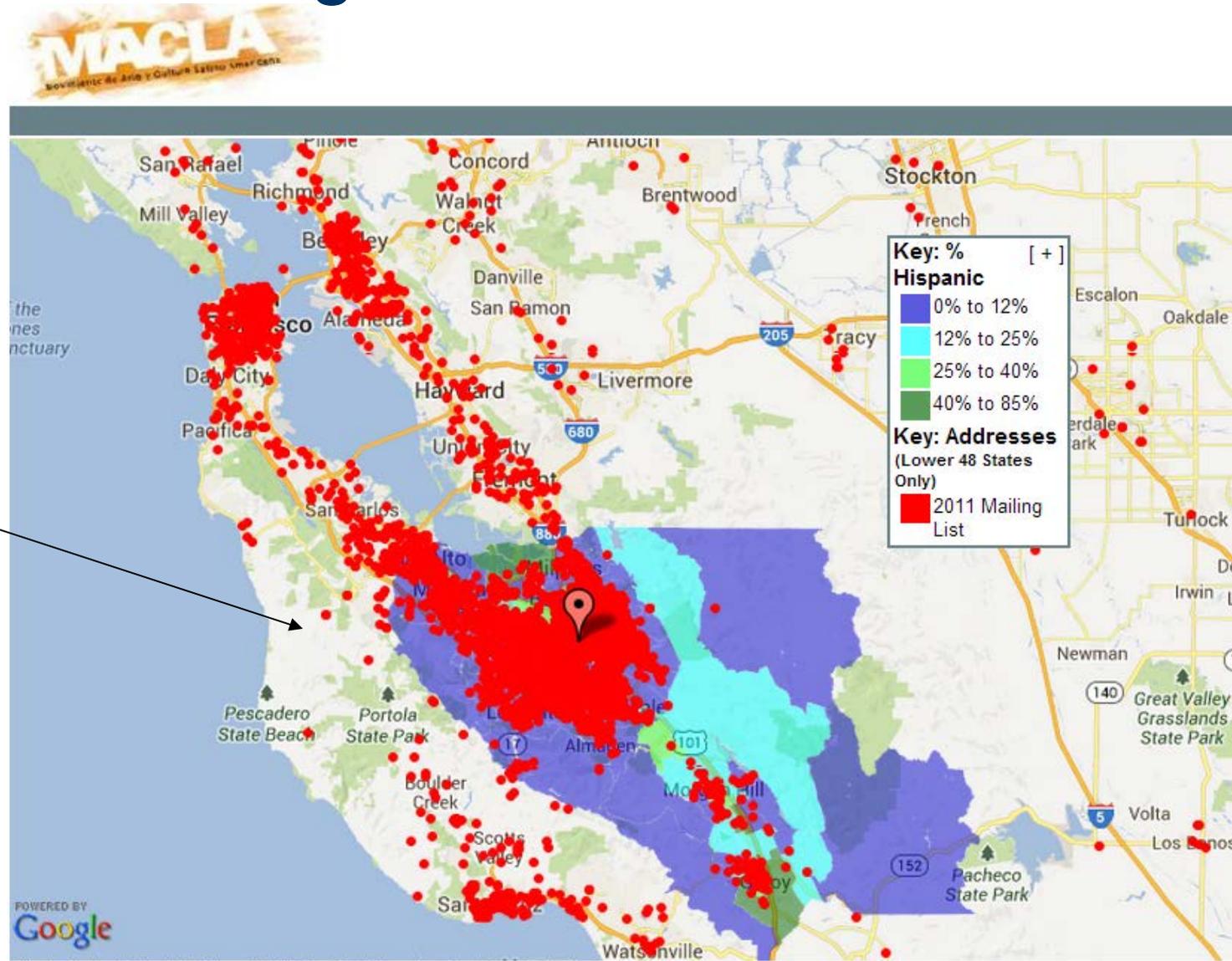
Change Census variables to explore characteristics of connected neighborhoods



Map data ©2013 Google - [Terms of Use](#)

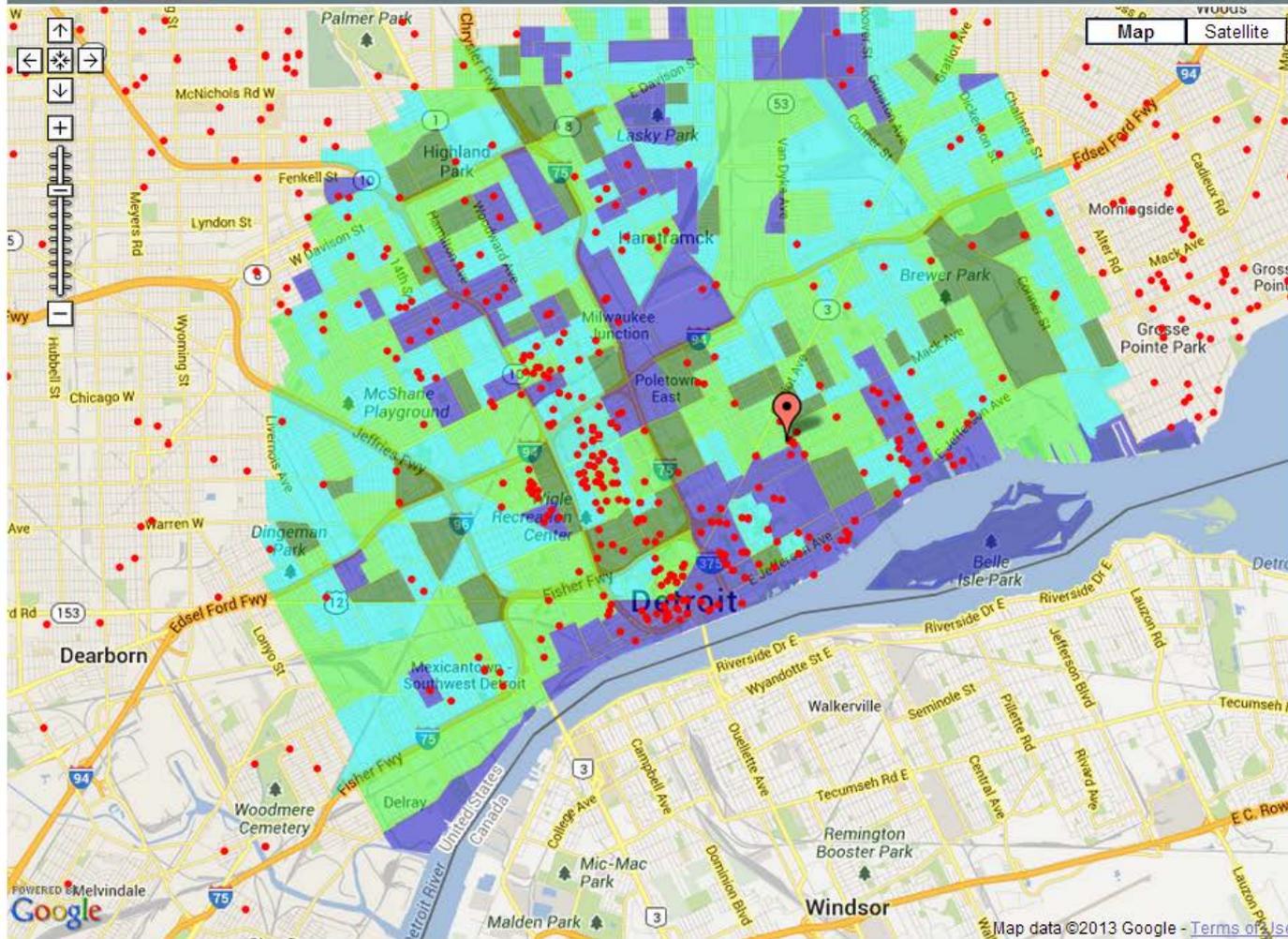
Scale to show regional connections

Your connections may be regional or national in scope



You can explore new data ...

[to C3D home page](#)



Key: % Poor [-]

- 0% to 20%
- 20% to 35%
- 35% to 50%
- 50% to 85%

Key: Addresses (Visitors)

- Guest Book Mailing

Local Census Overlay

(By Block Group)

% Poor

Set to Full Opacity

Organization Specific Overlays

Guest Book Mailing

Other Options/Tools

Show Tooltips

Use the Geocode tool to map new data in context

You can explore new data ...

[to C3D home page](#)

Geocoder - Google Chrome
web.williams.edu/Economics/ArtsEcon/mappages/Heidelberg/HPLocalMap/massgeocoder.htm

Event Name: Request Interval (Sec):
Marker Size: Marker Color: Address Desc. Column

Edmonson Elementary School,1333 Pine St,"Detroit, MI 48201"
Spain Elementary School,123 Selden St,"Detroit, MI 48201"
Barton Elementary School,5536 Saint Antoine St,"Detroit, MI 48202"
Sherrill Elementary School,9600 Wyoming St,"Detroit, MI 48204"
Winterhalter Elementary School,4441 Collingwood St,"Detroit, MI 48204"
Wilkins Elementary School,12121 Broadstreet Ave,"Detroit, MI 48204"
Fleming Elementary School,12300 Linnhurst St,"Detroit, MI 48205"
Pulaski Elementary School,18501 Waltham St,"Detroit, MI 48205"
Trix Elementary School,19725 Strasburg St,"Detroit, MI 48205"
Jamieson Elementary School,19035 Crusade St,"Detroit, MI 48205"
Thirkell Elementary School,2900 West Philadelphia St,"Detroit, MI 48206"
Durfee Elementary School,7724 14th St,"Detroit, MI 48206"
Chrysler Elementary School,8820 Woodrow Wilson,"Detroit, MI 48206"

Percent Complete
Awaiting Data
Matched
Awaiting Data
Un-matched
Awaiting Data
Total Addresses
Awaiting Data

Key: % Poor
0% to 20%
20% to 35%
35% to 50%
50% to 85%

Key: Addresses (Visitors)
Guest Book Mailing

Local Census Overlay (By Block Group)
% Poor
 Set to Full Opacity
Re-center Map

Organization Specific Overlays
Guest Book Mailing up down off

Other Options/Tools
 Show Tooltips
Geocode Remove Geocoded Markers

Geocode Addresses Show Geocoded Addresses (Closes Window)

Open the window and paste addresses

Geocoded data are shown on map ...

[to C3D home page](#)

Key: % Poor

- 0% to 20%
- 20% to 35%
- 35% to 50%
- 50% to 85%

Key: Addresses
(Visitors)

- Guest Book Mailing

Local Census Overlay
(By Block Group)

% Poor

Set to Full Opacity

Re-center Map

Organization Specific Overlays

Guest Book Mailing

Other Options/Tools

Show Tooltips

Map Satellite

Return to Basic View

Local Schools: Spain Elementary School

Map data © 2013 Google - [Terms of Use](#)

Colored pins show locations; they can be viewed with Streetview



Let's pause to work through an example
for reporting ...



C

3

D

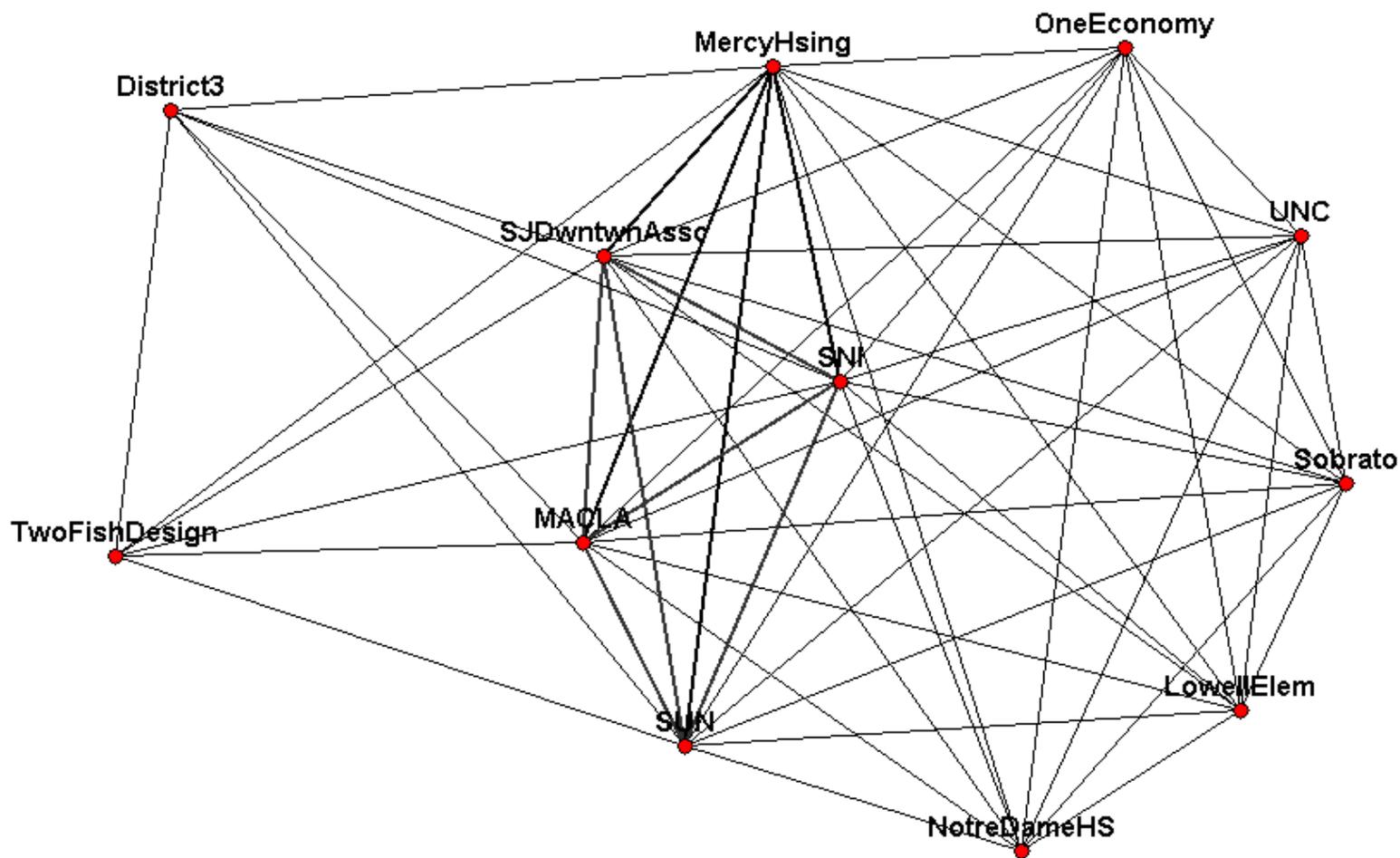


Building social networks

- The health of a neighborhood or community depends on the health of its social networks
 - Working to help each other
 - Learning from each other
- Cultural organizations play a crucial role
 - Bringing people and organizations together
 - Providing a forum and means for communication
 - Providing opportunities for collaboration
- The C³D social network application can help to communicate your social network and contribution to the community

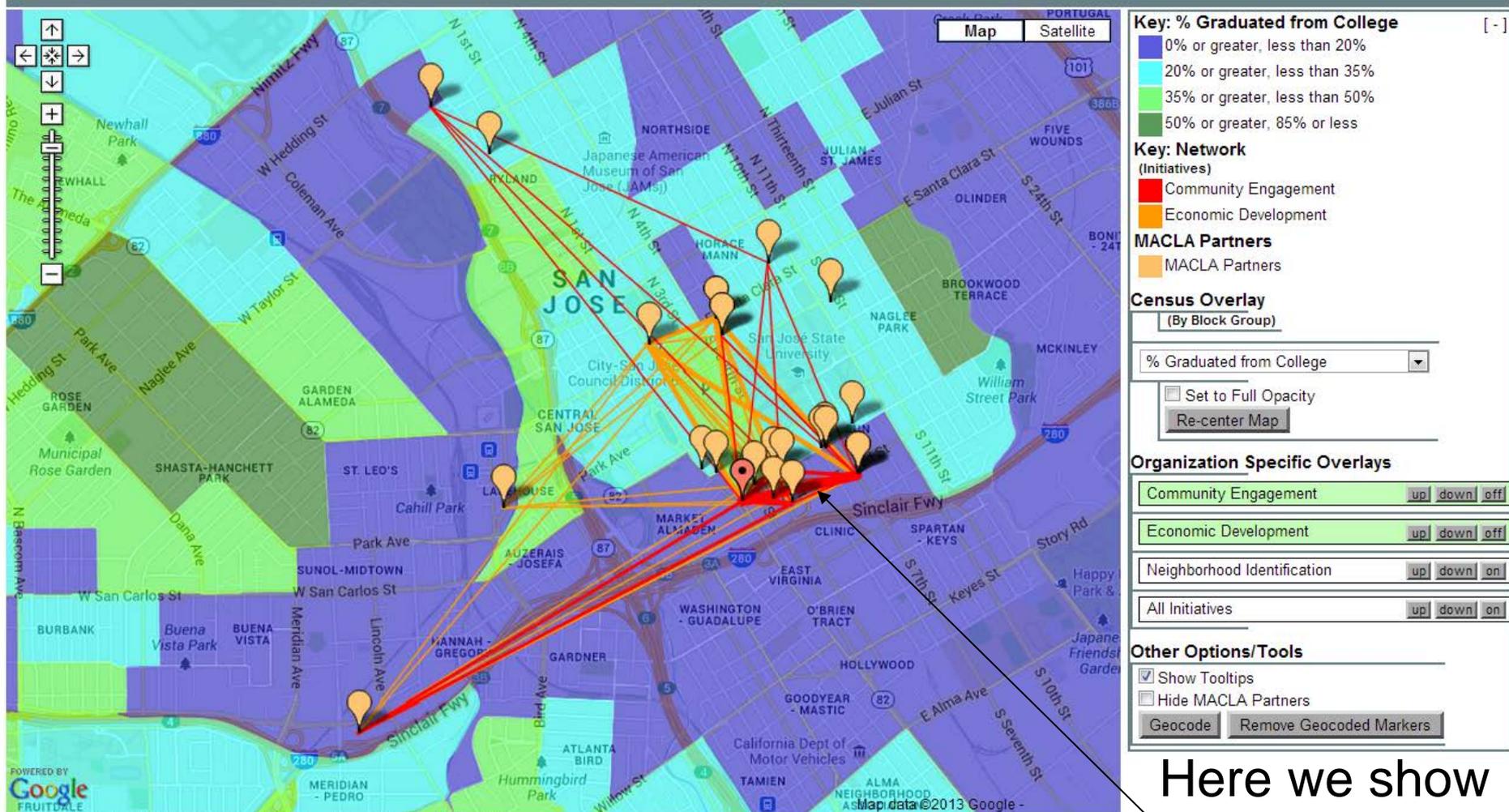


Social theory: abstract social networks



■ Economic development network: Nodes=12; Density=0.85

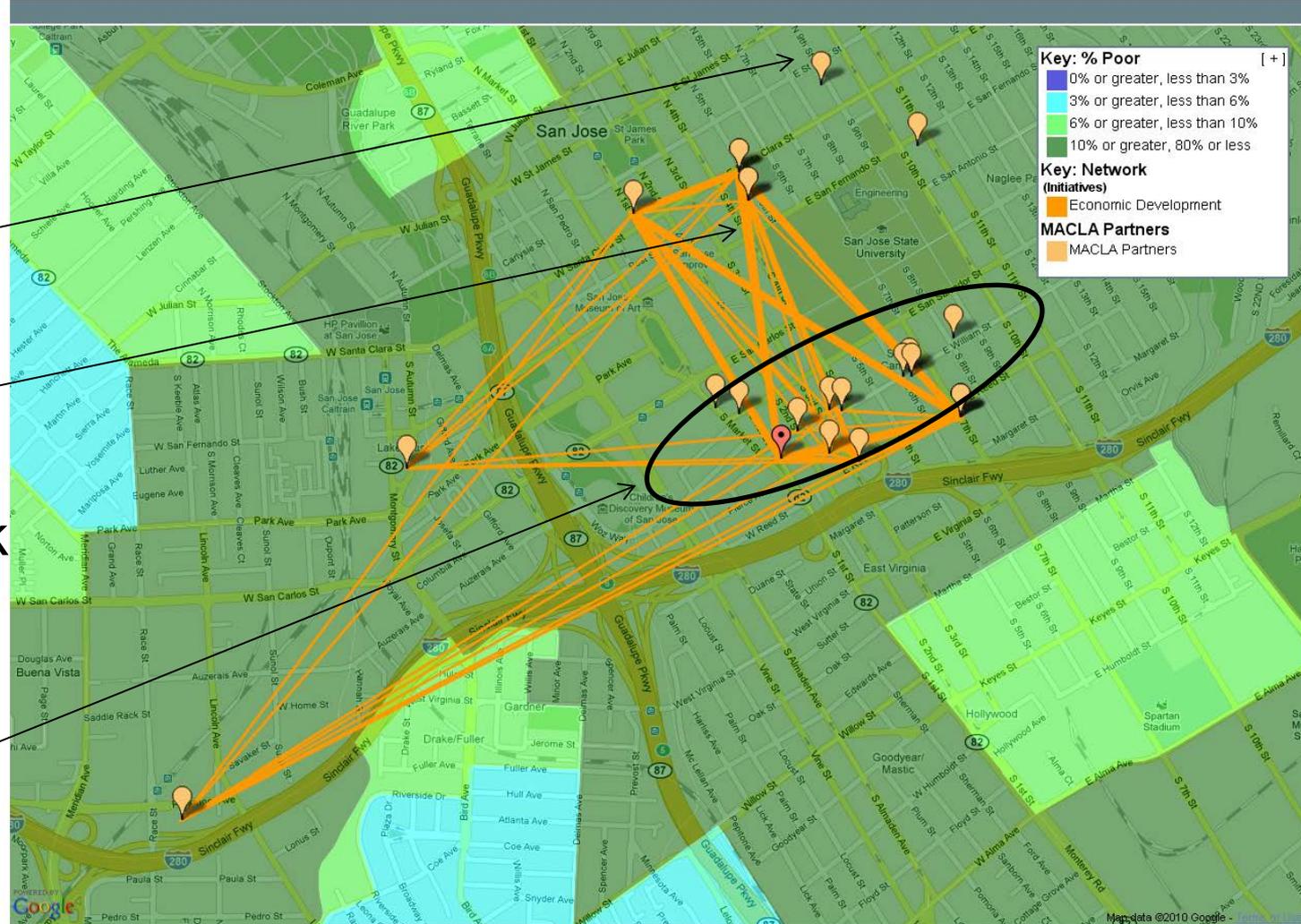
More intuitive to map the social network



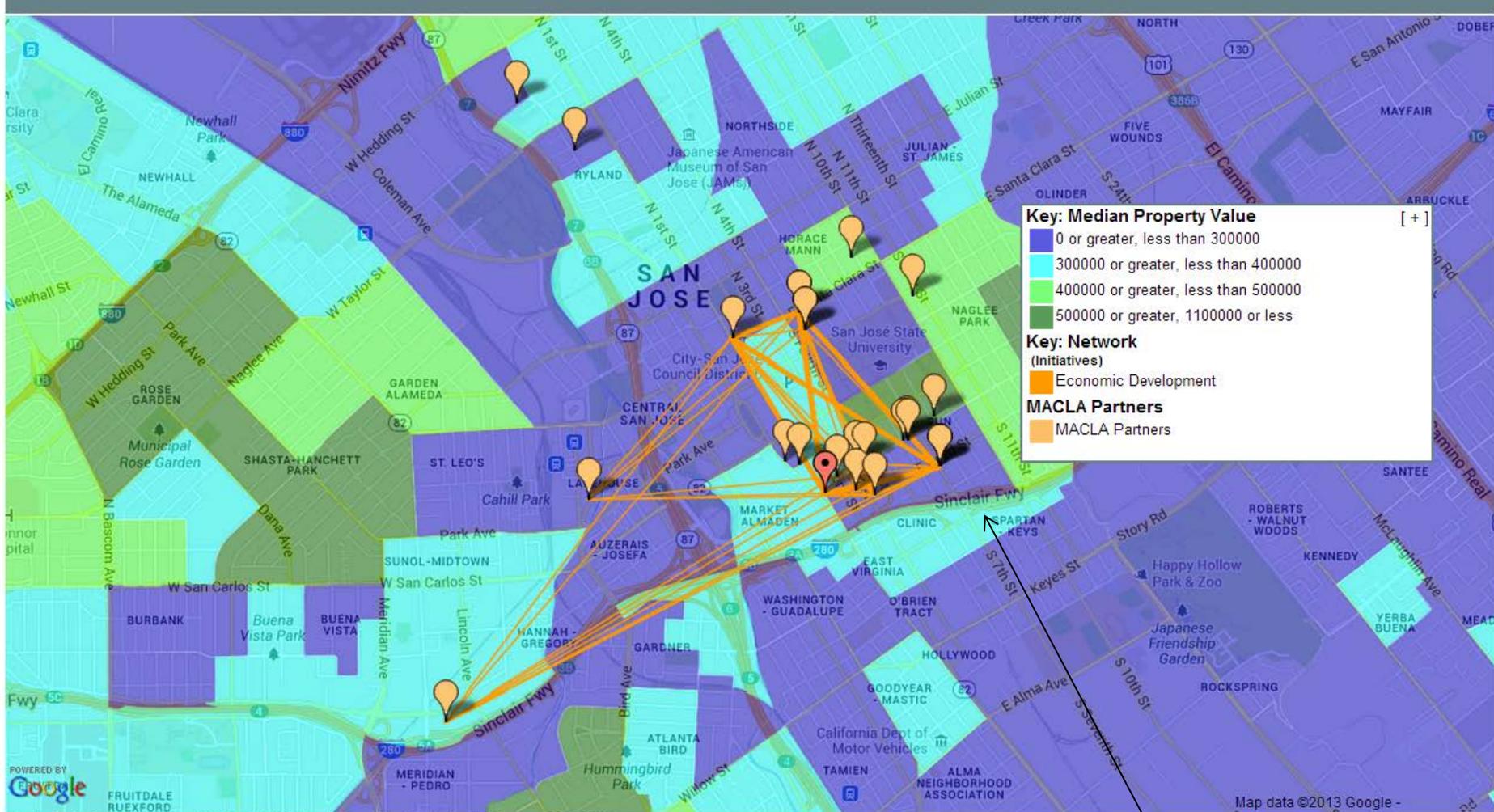
Here we show two distinct networks

Interpreting the social network

- Not all community partners will be involved
- Illustrate different types of sub-network
- Identify local assets and potential for change



Illustrate the context of the network ...



Site design by Nathaniel Walton, © 2012 by C3D. Tiles cut using GMapCreator by [CASA](#).

■ Here we use property values



Let's pause to work through an example
for reporting ...



C

3

D



Summary

- Communicating the impact of your organization is similar to other types of teaching
- Different people are motivated by different concepts and presentations
 - Some will want to understand your organization as an economic agent
 - Some will want to understand the neighborhood context of your organization
 - Some will want to understand how your organization is contributing to the social fabric of your community
- These web applications can help communicate and demonstrate your impact



Web applications at www.c-3-d.org

Center for Creative Community Development



HOME

TOOLKIT

CASE STUDIES

ABOUT

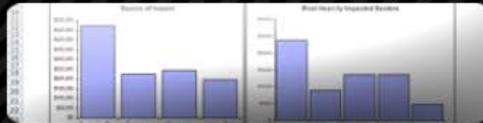
PRESENTATIONS



Mass MoCA

MASS MoCA is the largest center for contemporary arts in the United States. It is located in North Adams, Massachusetts on a 13-acre campus of renovated 19th-century factory buildings. MASS MoCA values and supports both the creation and presentation of visual and performing arts pieces. In addition to its role as nationally significant contemporary arts center, MASS MoCA hosts the educational arts cooperative Kidspace and is an active partner in collaborations to invigorate the life of a region in socioeconomic need.

C³D Toolkit Features



Regional Economic Impact Model



Visitor Origin Map (With Census Overlay)



Property Values Map (With Census Overlay)



North Adams Social Network Map (With Census Overlay)



Thank you!

C

3

D

