



Evaluating the Economic and Social Impact of Your Cultural Organization

Webinar – June 10, 2013

Stephen Sheppard
Center for Creative Community Development
Williams College



Outline

- C³D has developed a suite of web applications
 - Evaluate economic and social impacts
 - Communicate impacts to others
 - Manage and program to coordinate impacts
- In this webinar, we will:
 - Review the central ideas behind these applications
 - Review how to use and interpret the applications
 - Review how to draw upon the applications for reporting
- When we are done, you should be able to use the web applications more effectively to evaluate, communicate and coordinate





Economy

Neighborhoods

Cultural and creative organizations
Bring change to communities

Social network

C³D web applications

- An economic model tuned to local conditions and local industries
 - Income generation
 - Employment
- A mapping application that identifies local neighborhoods and socio-economic conditions
 - Display census data
 - Add your own new information
- A spatial network application that illustrates linkages between organizations and neighborhoods



Measuring local economic impacts

■ Basic structure of the economy:

- Firms and organizations trade with each other
- Use purchases to produce goods and services
- Some inputs purchased locally, others brought in from outside the local area
- Firms and organizations sell products to consumers or end users

■ US government data

- On “inter-industry” flows of goods and services
- On local variations in final consumption

■ C³D applications use these data, along with information about organization and tourism



“Under the hood” of the economic model

- Our models have hundreds of sectors – including separate sectors for “museums” and “performing arts”
- The web applications present estimates of three effects:
 - **Direct effect** – the initial change in spending
 - **Indirect effect** – the increase in economic activity in sectors from which the expanded sector makes purchases
 - **Induced effect** – the increase in economic activity resulting from increased household income and the sectors in which this income is spent
- Direct effects come from two sources:
 - Expenditure levels by the cultural organization
 - Expenditures by visitors who come from outside of the area
- “Outside” the area means outside the county or outside the zip code cluster



Change in the local economy

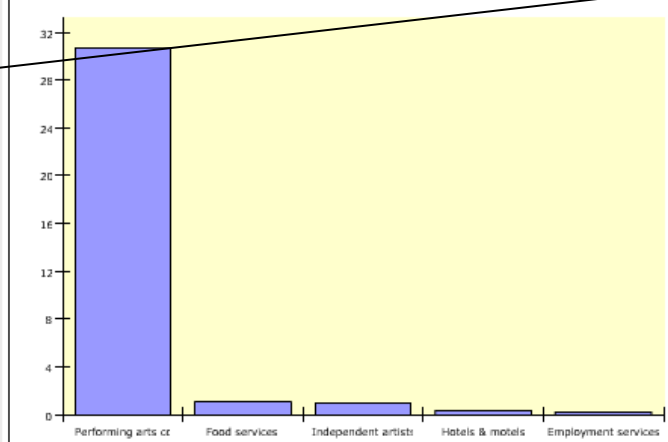


Economic Impact of MACLA

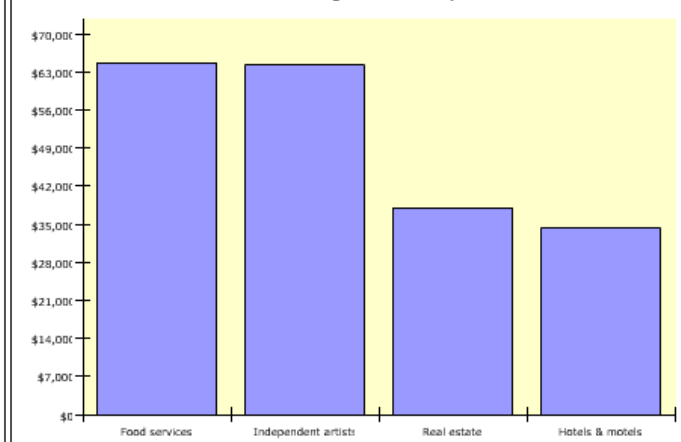
| Annual Budget | Visitors | % Non-local | Year |
|---------------|----------|-------------|------|
| 682,000 | 27460 | 10% | 2008 |

| | Direct | Indirect | Induced | Total |
|------------------------|-----------|-----------|-----------|-------------|
| Programming and Events | \$682,000 | \$258,258 | \$188,351 | \$1,128,609 |
| Non-local Visitors | \$92,681 | \$22,301 | \$19,481 | \$134,463 |
| Total Output Impact | \$774,681 | \$280,559 | \$207,832 | \$1,263,071 |
| Total Jobs | 32 | 3 | 1 | 36 |

Sectors With High Employment Impact



Sectors With High Economic Impact



Impact in Specific Economic Sectors

| Description | Direct | Indirect | Induced | Total | Jobs |
|--|-----------|----------|----------|-----------|------|
| Performing arts companies | \$682,000 | \$414 | \$150 | \$682,564 | 30.7 |
| Food services and drinking places | \$48,040 | \$4,893 | \$11,767 | \$64,700 | 1.1 |
| Independent artists, writers, and performers | \$0 | \$64,175 | \$87 | \$64,262 | 1.0 |
| Real estate | \$0 | \$28,763 | \$9,264 | \$38,027 | 0.2 |

- Dynamic online use
- Income generation
- Jobs
- Impact in specific sectors





Let's pause to work through an example
for reporting ...

Neighborhood

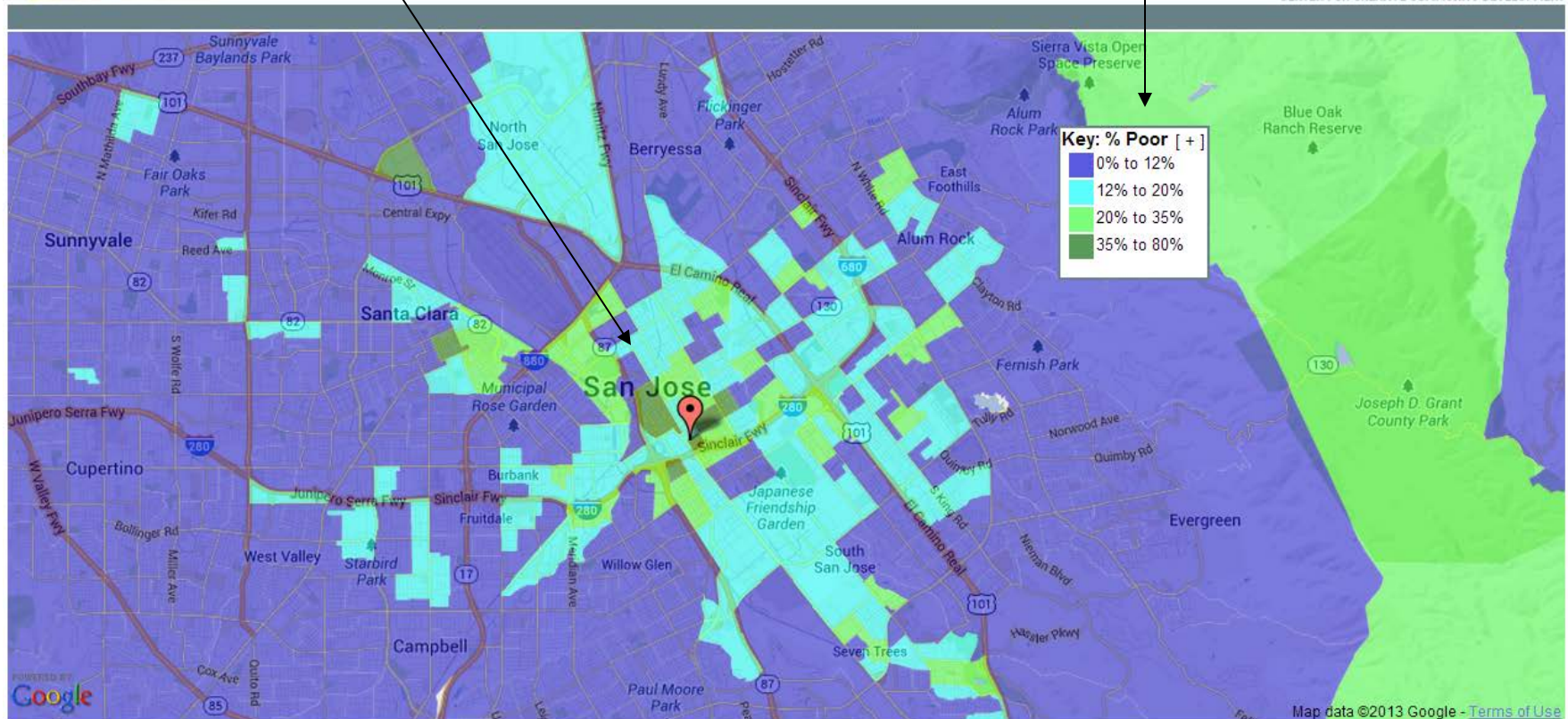
- Every organization works in the context of neighborhoods
 - Social conditions
 - Economic conditions
- Organizations establish connections to their neighborhoods
 - Programming and attendance
 - Mailing lists and information flows
 - Fundraising and support
- The C³D mapping application can help you communicate the context and connections



Neighborhood context

Census data used to show neighborhood conditions

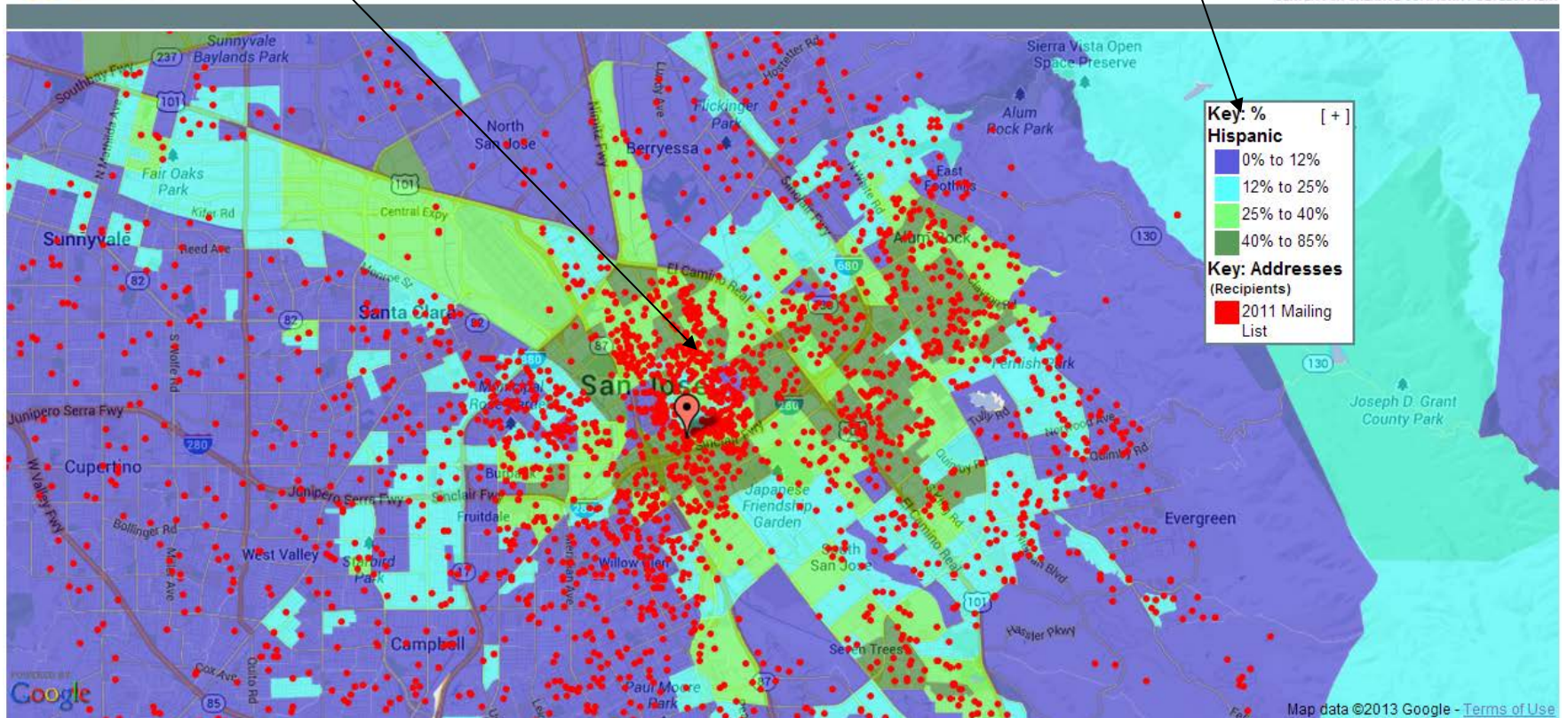
Interpretive key to data



Add contact lists to illustrate connections

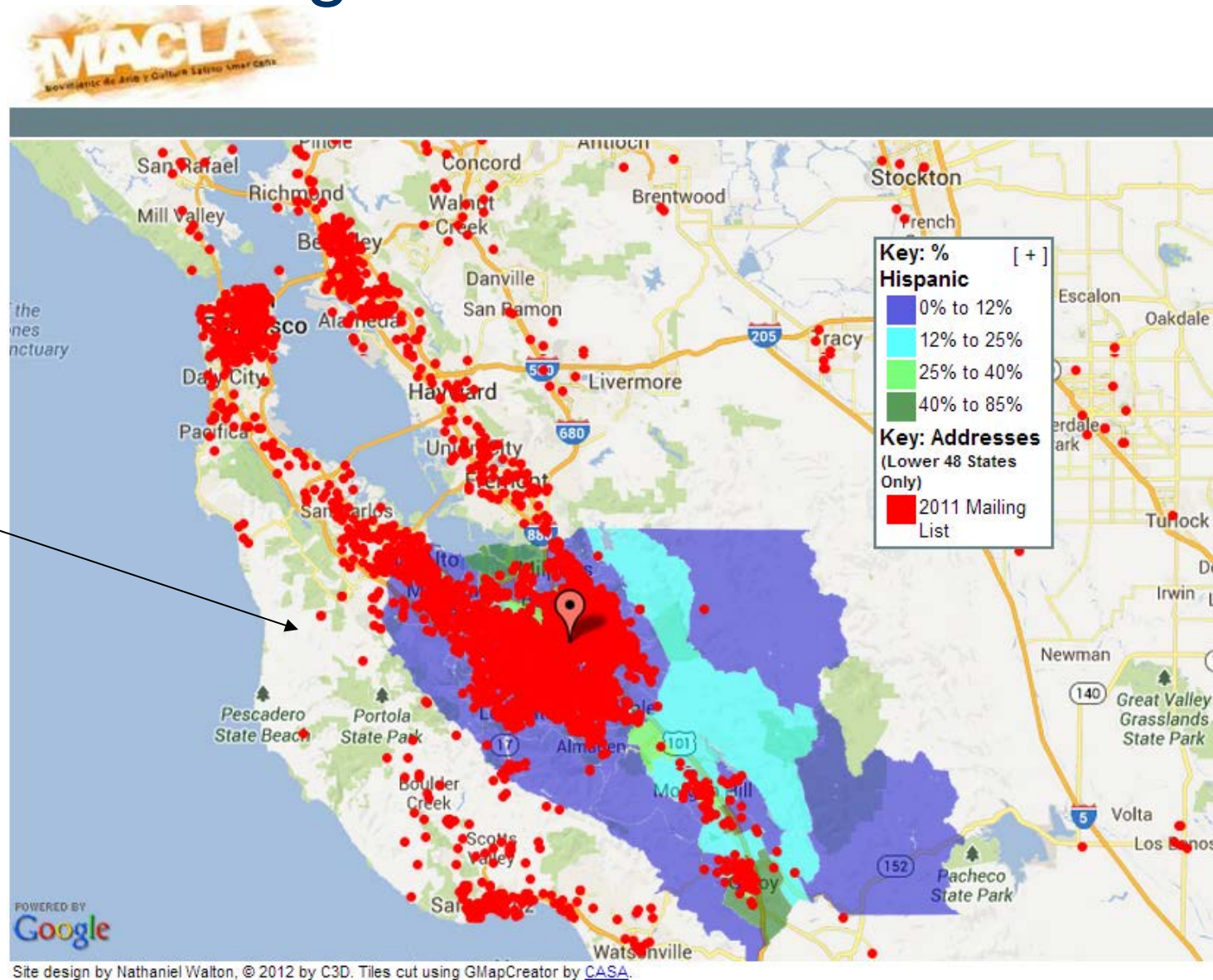
Local residential
locations of mailing list

Change Census variables to
explore characteristics of
connected neighborhoods



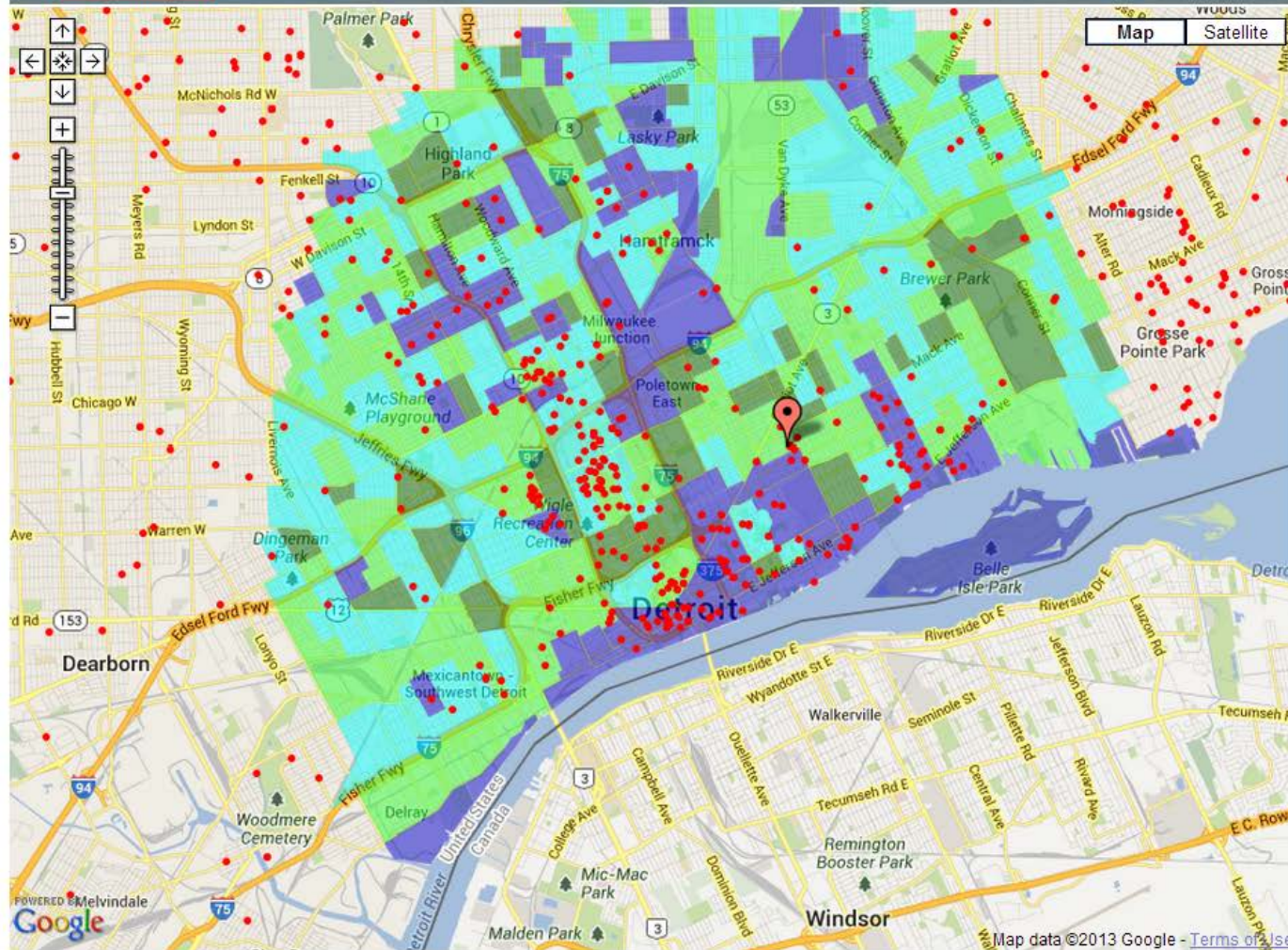
Scale to show regional connections

Your connections may be regional or national in scope



You can explore new data ...

[to C3D home page](#)



Key: % Poor

- 0% to 20%
- 20% to 35%
- 35% to 50%
- 50% to 85%

Key: Addresses

- (Visitors)
- Guest Book Mailing

Local Census Overlay

(By Block Group)

% Poor

☐ Set to Full Opacity

Organization Specific Overlays

Guest Book Mailing

Other Options/Tools

☒ Show Tooltips

Use the
Geocode tool
to map new
data in context

You can explore new data ...

[to C3D home page](#)

Map Satellite

Geocoder - Google Chrome

web.williams.edu/Economics/ArtsEcon/mappages/Heidelberg/HPLocalMap/massgeocoder.htm

Event Name: Request Interval (Sec):

Marker Size: Marker Color: Address Desc. Column ☒

Edmonson Elementary School,1333 Pine St,"Detroit, MI 48201"
Spain Elementary School,123 Selden St,"Detroit, MI 48201"
Barton Elementary School,5536 Saint Antoine St,"Detroit, MI 48202"
Sherrill Elementary School,9600 Wyoming St,"Detroit, MI 48204"
Winterhalter Elementary School,4441 Collingwood St,"Detroit, MI 48204"
Wilkins Elementary School,12121 Broadstreet Ave,"Detroit, MI 48204"
Fleming Elementary School,12300 Linnhurst St,"Detroit, MI 48205"
Pulaski Elementary School,18501 Waltham St,"Detroit, MI 48205"
Trix Elementary School,19725 Strasburg St,"Detroit, MI 48205"
Jamieson Elementary School,19035 Crusade St,"Detroit, MI 48205"
Thirkell Elementary School,2900 West Philadelphia St,"Detroit, MI 48206"
Durfee Elementary School,7724 14th St,"Detroit, MI 48206"
Chrysler Elementary School,8820 Woodrow Wilson,"Detroit, MI 48206"

Percent Complete
Awaiting Data
Matched
Awaiting Data
Un-matched
Awaiting Data
Total Addresses
Awaiting Data

Key: % Poor
0% to 20%
20% to 35%
35% to 50%
50% to 85%

Key: Addresses
(Visitors)
Guest Book Mailing

Local Census Overlay
(By Block Group)
% Poor
Set to Full Opacity
Re-center Map

Organization Specific Overlays
Guest Book Mailing up down off

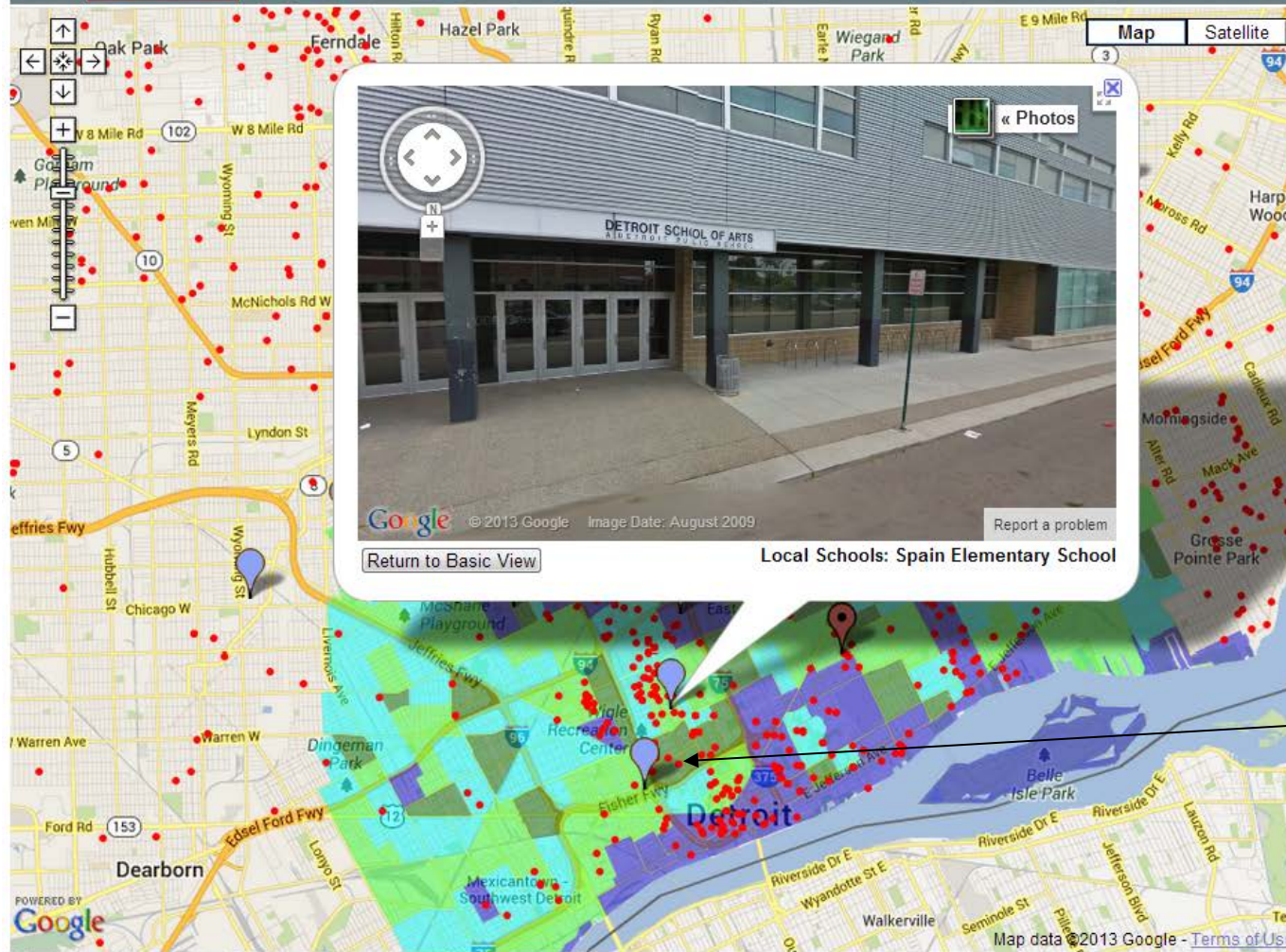
Other Options/Tools
Show Tooltips
Geocode Remove Geocoded Markers

Geocode Addresses Show Geocoded Addresses (Closes Window)

Open the
window and
paste
addresses

Geocoded data are shown on map ...

[to C3D home page](#)



Key: % Poor

- 0% to 20%
- 20% to 35%
- 35% to 50%
- 50% to 85%

Key: Addresses

- (Visitors)
- Guest Book Mailing

Local Census Overlay

(By Block Group)

% Poor

☐ Set to Full Opacity

Re-center Map

Organization Specific Overlays

Guest Book Mailing

Other Options/Tools

☒ Show Tooltips

Geocode

Remove Geocoded Markers

Colored pins show locations; they can be viewed with Streetview



Let's pause to work through an example
for reporting ...

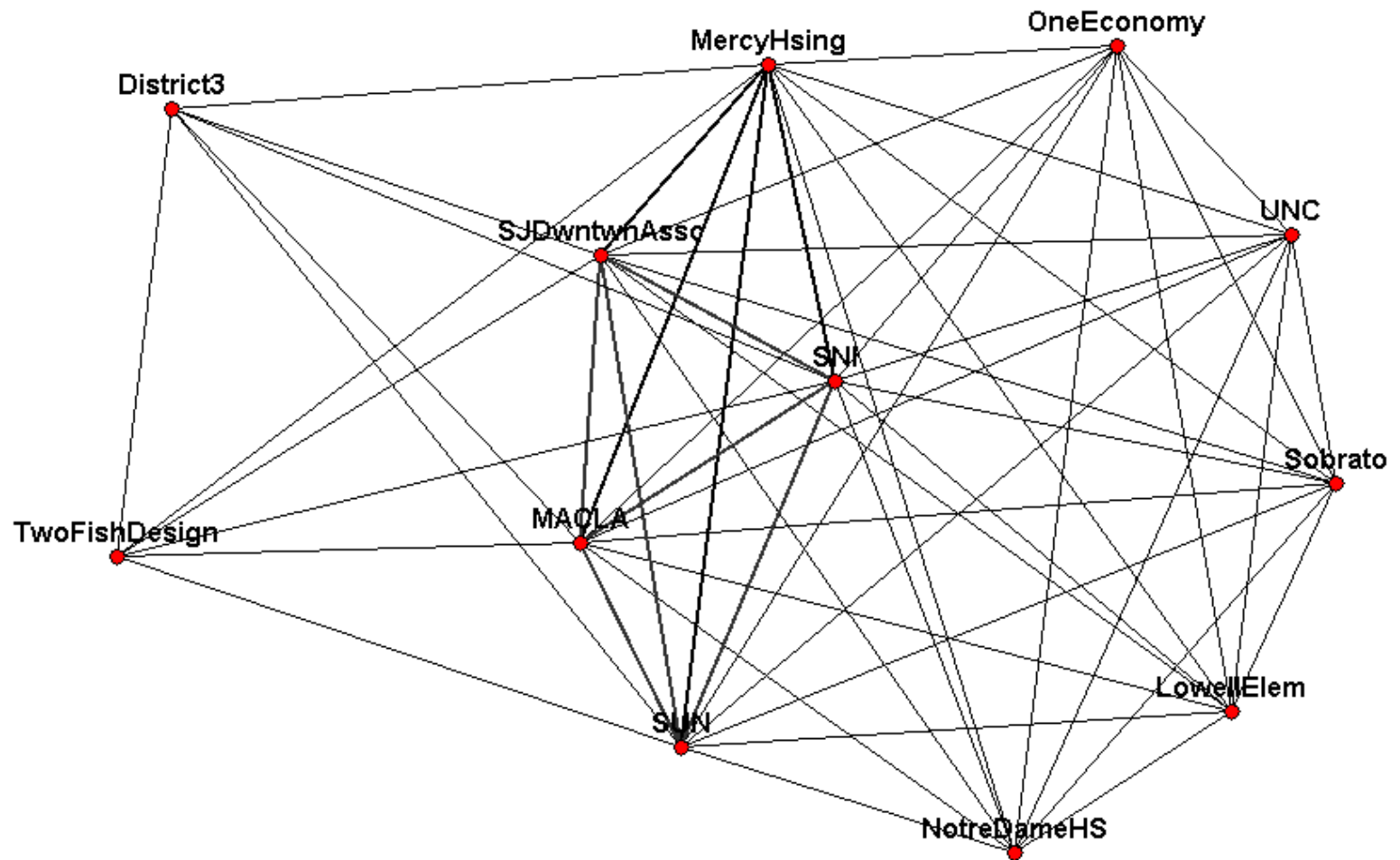


Building social networks

- The health of a neighborhood or community depends on the health of its social networks
 - Working to help each other
 - Learning from each other
- Cultural organizations play a crucial role
 - Bringing people and organizations together
 - Providing a forum and means for communication
 - Providing opportunities for collaboration
- The C³D social network application can help to communicate your social network and contribution to the community

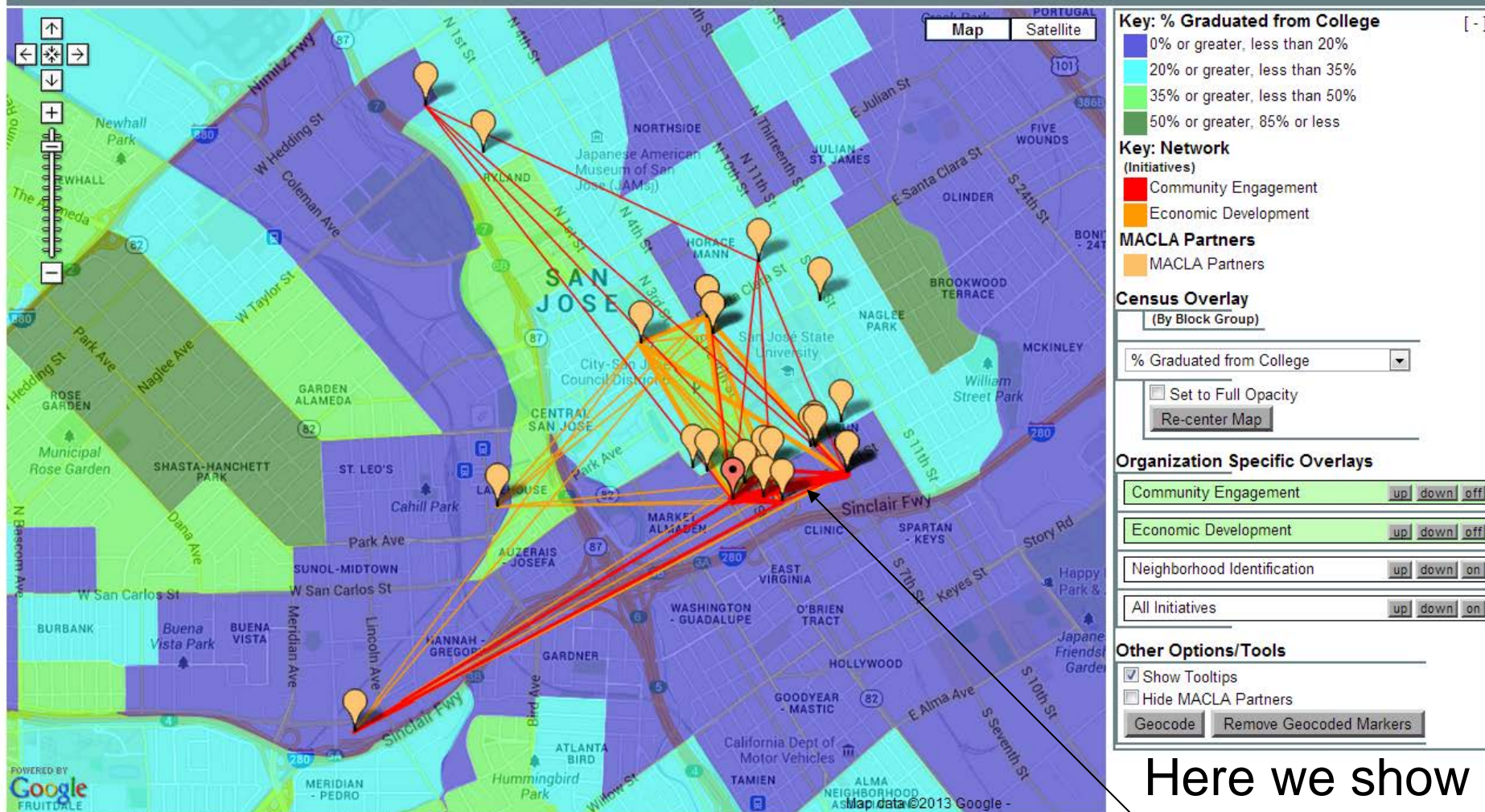


Social theory: abstract social networks



■ Economic development network: Nodes=12; Density=0.85

More intuitive to map the social network

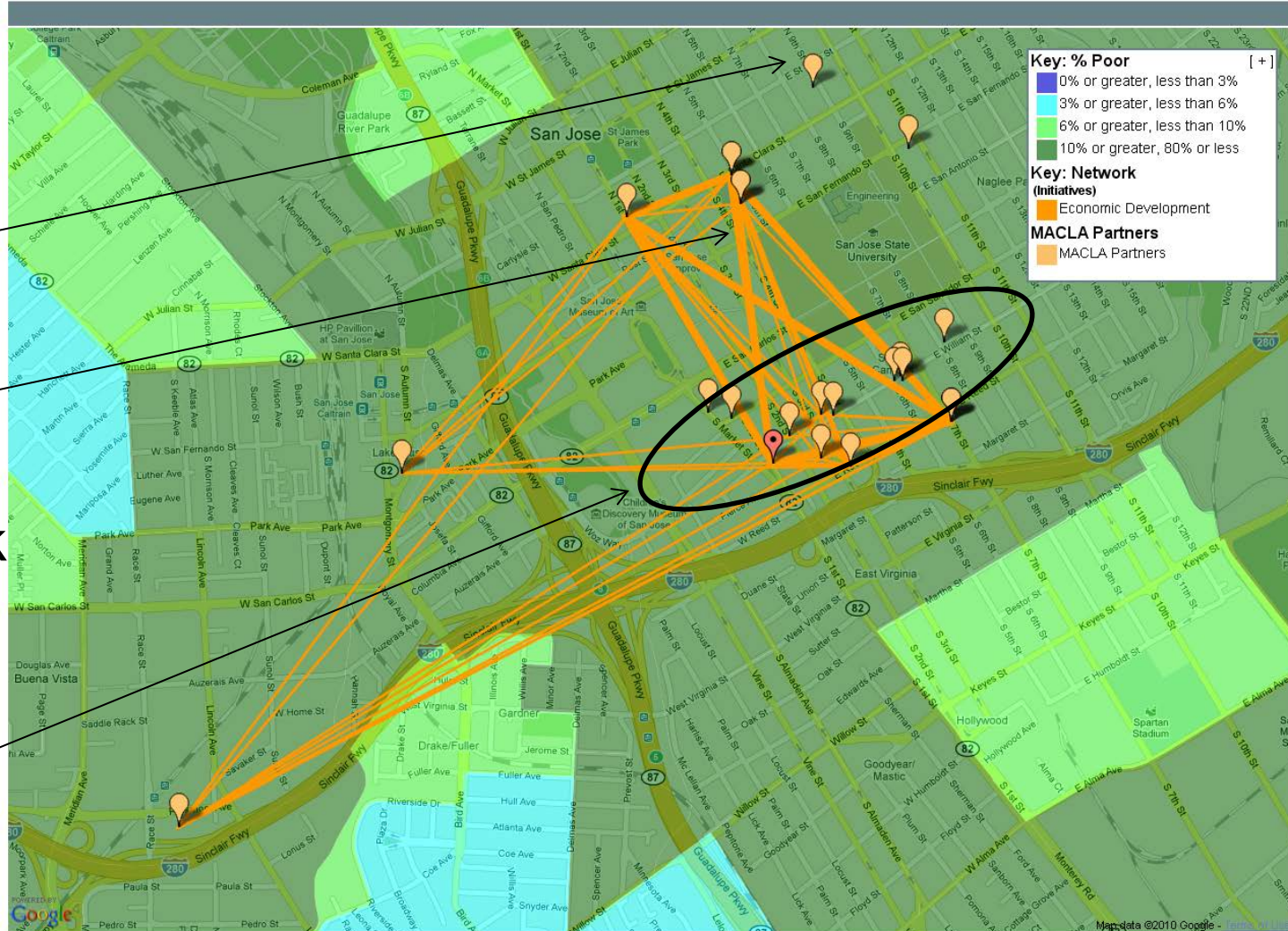


Here we show
two distinct
networks

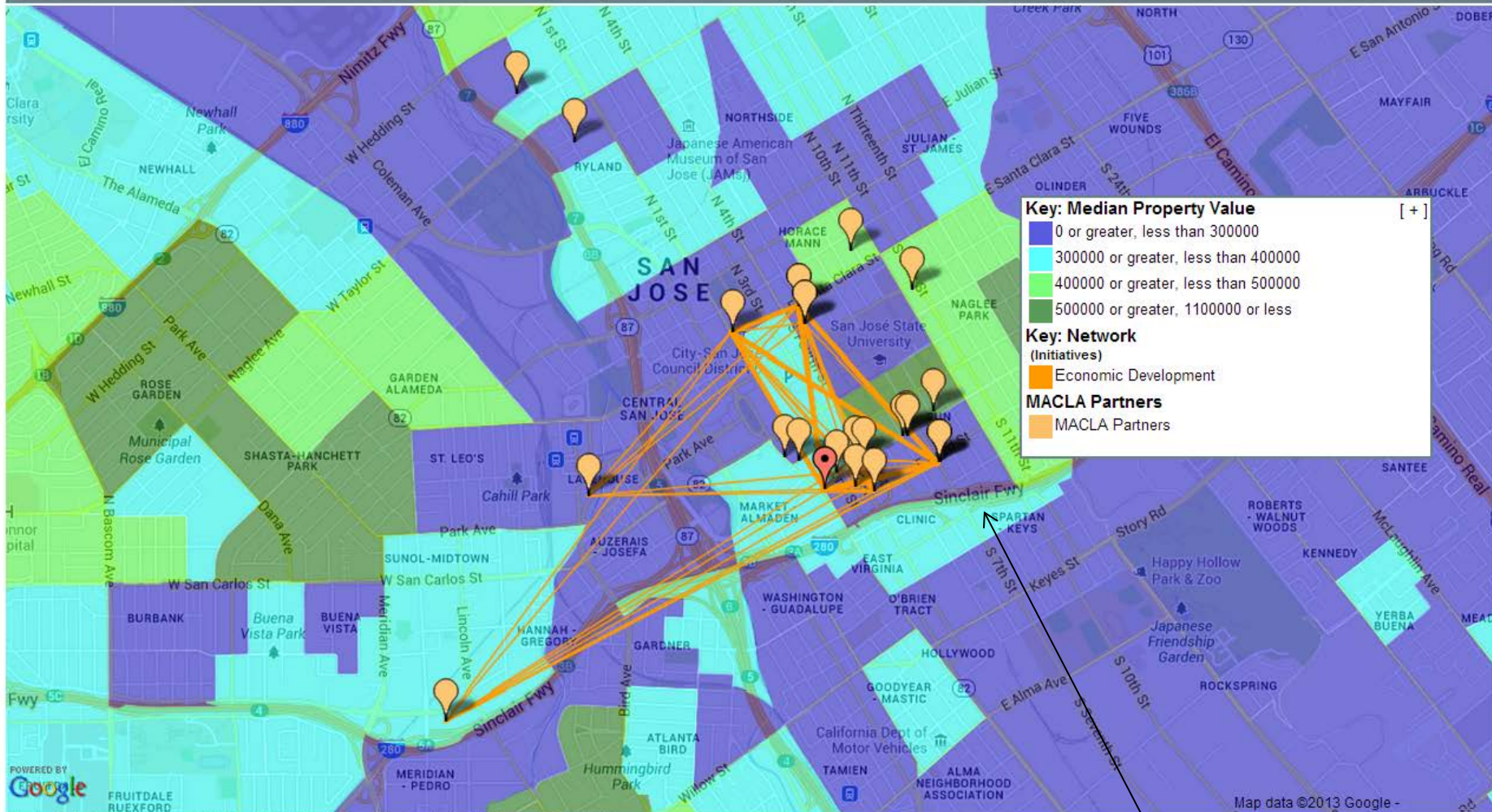
Interpreting the social network



- Not all community partners will be involved
- Illustrate different types of sub-network
- Identify local assets and potential for change



Illustrate the context of the network ...



Site design by Nathaniel Walton, © 2012 by C3D. Tiles cut using GMapCreator by CASA.

■ Here we use property values



Let's pause to work through an example
for reporting ...



Summary

- Communicating the impact of your organization is similar to other types of teaching
- Different people are motivated by different concepts and presentations
 - Some will want to understand your organization as an economic agent
 - Some will want to understand the neighborhood context of your organization
 - Some will want to understand how your organization is contributing to the social fabric of your community
- These web applications can help communicate and demonstrate your impact



Web applications at www.c-3-d.org

Center for Creative Community Development



HOME

TOOLKIT

CASE STUDIES

ABOUT

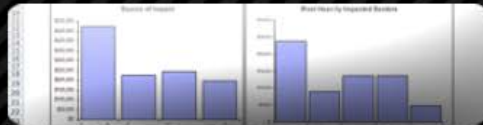
PRESENTATIONS



Mass MoCA

MASS MoCA is the largest center for contemporary arts in the United States. It is located in North Adams, Massachusetts on a 13-acre campus of renovated 19th-century factory buildings. MASS MoCA values and supports both the creation and presentation of visual and performing arts pieces. In addition to its role as nationally significant contemporary arts center, MASS MoCA hosts the educational arts cooperative Kidspace and is an active partner in collaborations to invigorate the life of a region in socioeconomic need.

C³D Toolkit Features



Regional Economic Impact Model



Visitor Origin Map (With Census Overlay)



Property Values Map (With Census Overlay)



North Adams Social Network Map (With Census Overlay)





Thank you!

